



**Effective Date:** 26 August 2024

## 1. Introduction

Uvongo Estates Hibiscus Coast Properties ("we", "us", or "our") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, and safeguard your personal information in accordance with the Protection of Personal Information Act (POPIA) and other applicable laws.

## 2. Information We Collect

We may collect and process the following types of personal information:

- **Personal Identifiers:** Name, email address, phone number, physical address.
- **Financial Information:** Payment details, billing address.
- **Usage Data:** IP address, browser type, access times, pages viewed, and the website you visited before navigating to our site.
- **Cookies:** We use cookies to enhance your experience on our site.

## 3. How We Use Your Information

We use your personal information for the following purposes:

- To provide, operate, and maintain our services.
- To process transactions and manage your account.
- To communicate with you, including sending promotional materials.
- To improve our website, products, and services.
- To comply with legal obligations and protect our rights.

## 4. Sharing Your Information

We may share your information with third parties in the following situations:

- **Service Providers:** We may share your information with third-party vendors who provide services on our behalf.
- **Legal Requirements:** We may disclose your information to comply with legal obligations or to protect our rights.
- **Business Transfers:** In the event of a merger, acquisition, or asset sale, your information may be transferred.

## **5. Your Rights**

Under POPIA, you have the following rights regarding your personal information:

- **Access:** You have the right to request a copy of the personal information we hold about you.
- **Correction:** You have the right to request that we correct any inaccuracies in your personal information.
- **Deletion:** You have the right to request that we delete your personal information under certain circumstances.
- **Objection:** You have the right to object to the processing of your personal information under certain conditions.

## **6. Security of Your Information**

We take reasonable steps to protect your personal information from unauthorized access, use, or disclosure. However, no internet transmission is completely secure, and we cannot guarantee the absolute security of your information.

## **7. Changes to This Privacy Policy**

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated effective date.

## **8. Contact Us**

If you have any questions about this Privacy Policy, please contact us at:

039 315 5529

[Uvongoestates1@gmail.com](mailto:Uvongoestates1@gmail.com)